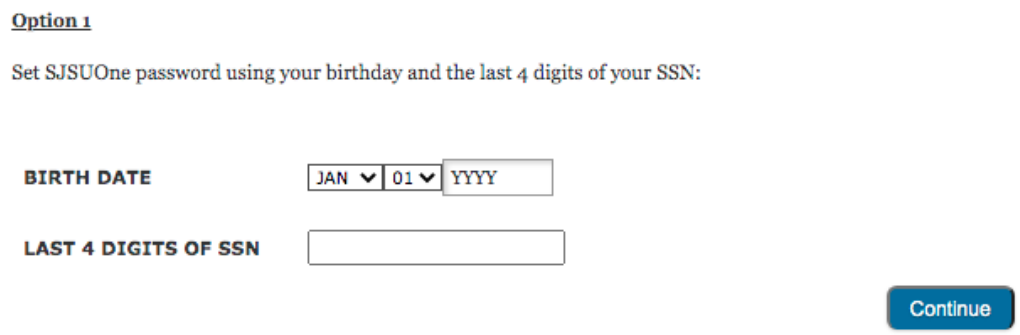
Reset your SJSUOne Password

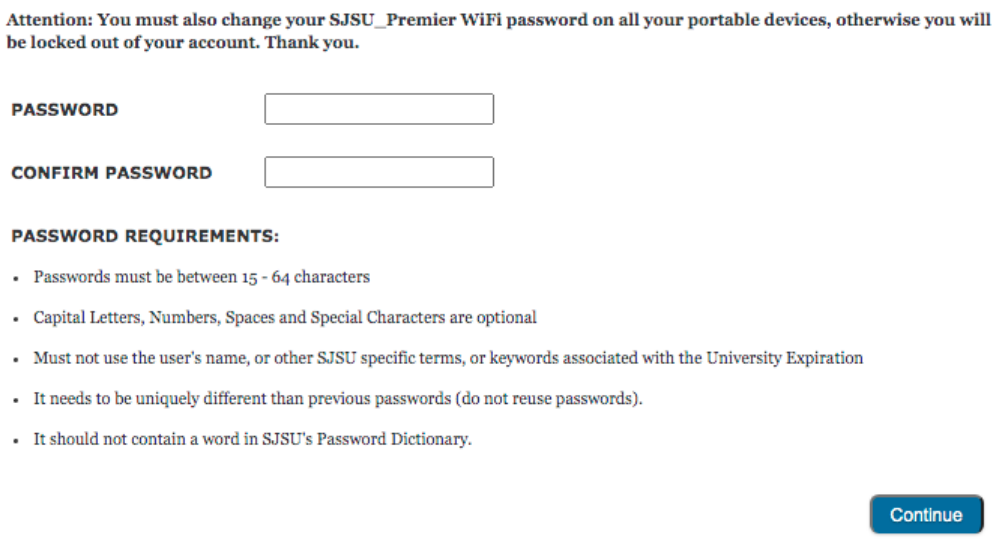
If you forget your SJSUOne password you will not be able to access any of SJSUs services including Gmail, Google Drive, DocuSign, Zoom, etc. Follow the instructions below to reset your password.

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1. Navigate to the SJSUOne Set/Reset Password webpage
2. Enter you **SJSU ID**
3. **Accept** the CSU Responsible Use Policy
4. Click **Continue**
5. Under **Option 1**, Enter your birth date and the last 4 digits of your SSN



6. Click **Continue**
7. Type your new password
8. Type your new password again to confirm
9. Click **Continue**



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