SJSU Services Introduction

State and Research Foundation employees are assigned a 9-digit SJSU ID that can be used to access a variety of optional and required services. It's important to setup your account once you receive your 9-digit SJSU ID because you are required to check your @sjsu.edu email address periodically.

Unless otherwise specified, you need to use your **9-digit SJSU ID** to login to the following services.

SJSU ID and Password Info:

Use the links below if you need to look up your SJSU ID or reset your password. Check out the Password Help page and the SJSU ID and Password FAQ if you need further assistance.

- **Retrieve your SJSU ID**
- **Set or reset your SJSU password**
  - *NOTE: Your password will expire when it is 180 days old. If you suddenly cannot login, the first thing you should try is resetting your password.*

SJSU Services:

- SJSU Gmail **Required** (firstname.lastname@sjsu.edu)
- Spartan Store - Significantly reduced software prices for staff and faculty.
  - How to register for/purchase software from the Spartan Store
- Adobe Software - Free for state employees.
- Skillport - **Free**(!!!) online courses in a variety of subjects, including IT certifications.
- iSupport (SJSU's Help Desk)
  - Login with your SJSU email address (firstname.lastname@sjsu.edu) as your username and the password you use with your 9-digit SJSU ID.

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