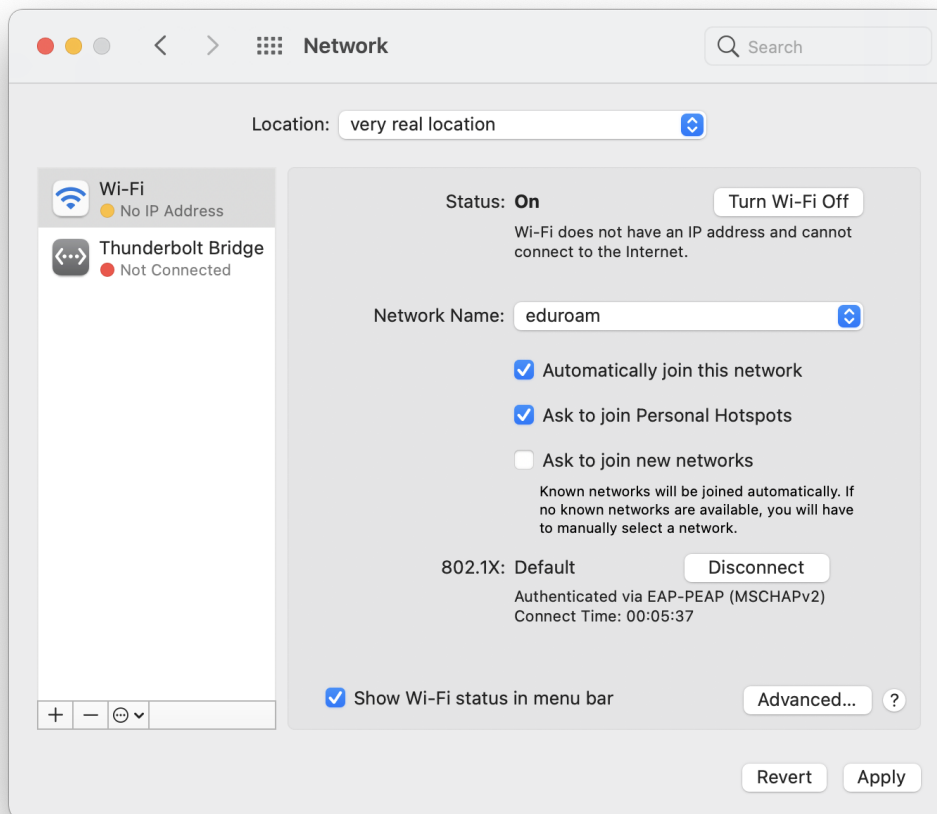


Solve network connectivity issues on computers running macOS

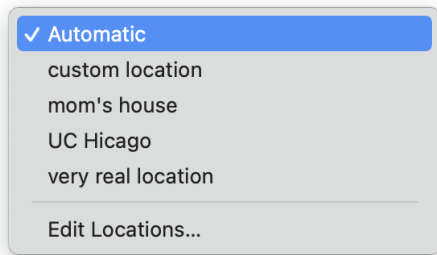
If you are experiencing difficulty connecting to wifi at MLML on a Mac (authentication problems, wifi hanging but never connecting, etc.) try following the steps on this page to simplify your network settings and connect to eduroam.

Make sure Location is set to "Automatic":

- Open **System Preferences** and go to the section named **Network**.



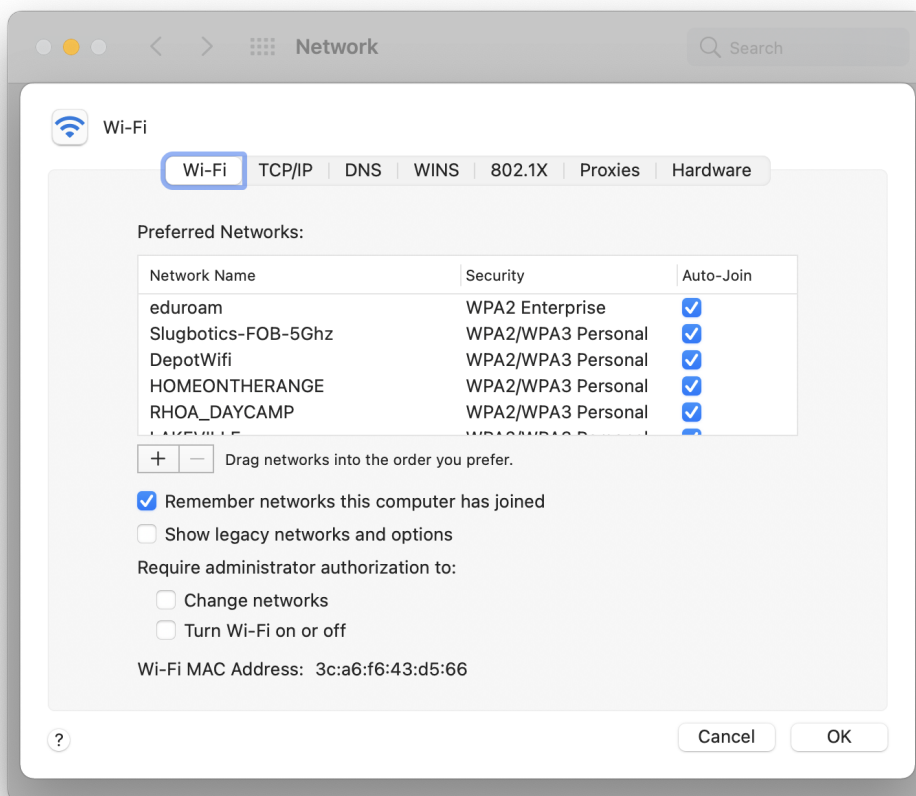
- At the top, click the **Location:** drop down and select **Automatic** if it is not already selected.



- You may need to re-enter passwords for wifi networks.
- Leave Location set to automatic, do not change it. This is a feature left over from old versions of OS X, where the operating system was not as good at automatically selecting the correct network.

Delete extra wifi networks:

- In **System Preferences > Network**, click **Advanced** to be taken to a list of wi-fi networks that you have previously connected to.



- If any of these networks are in the list, delete them by clicking the "-" button below the list
 - moss
 - moss-guest
 - SJSU_Premier

- Delete extra networks until the only MLML network remaining is **eduroam**.
- Click **OK**, then **Apply**.

Revision #2

Created 27 August 2021 21:14:05

Updated 5 July 2023 19:17:05