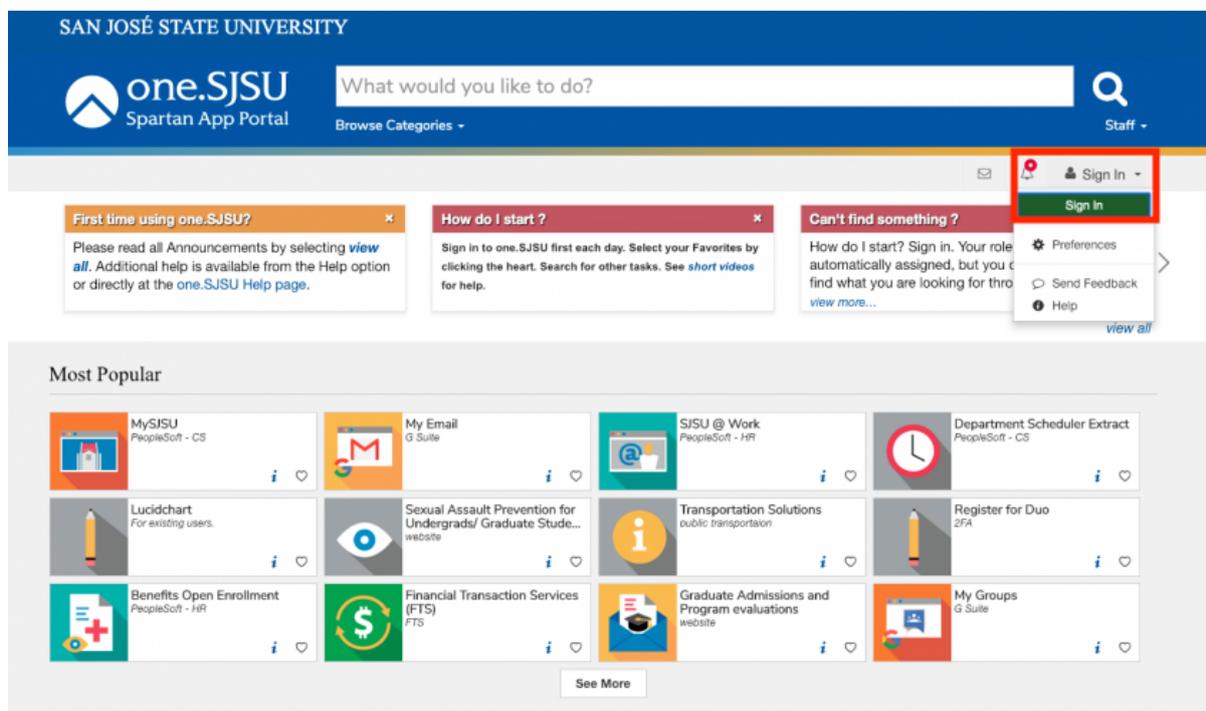


Sign In with Duo 2-Factor Authentication

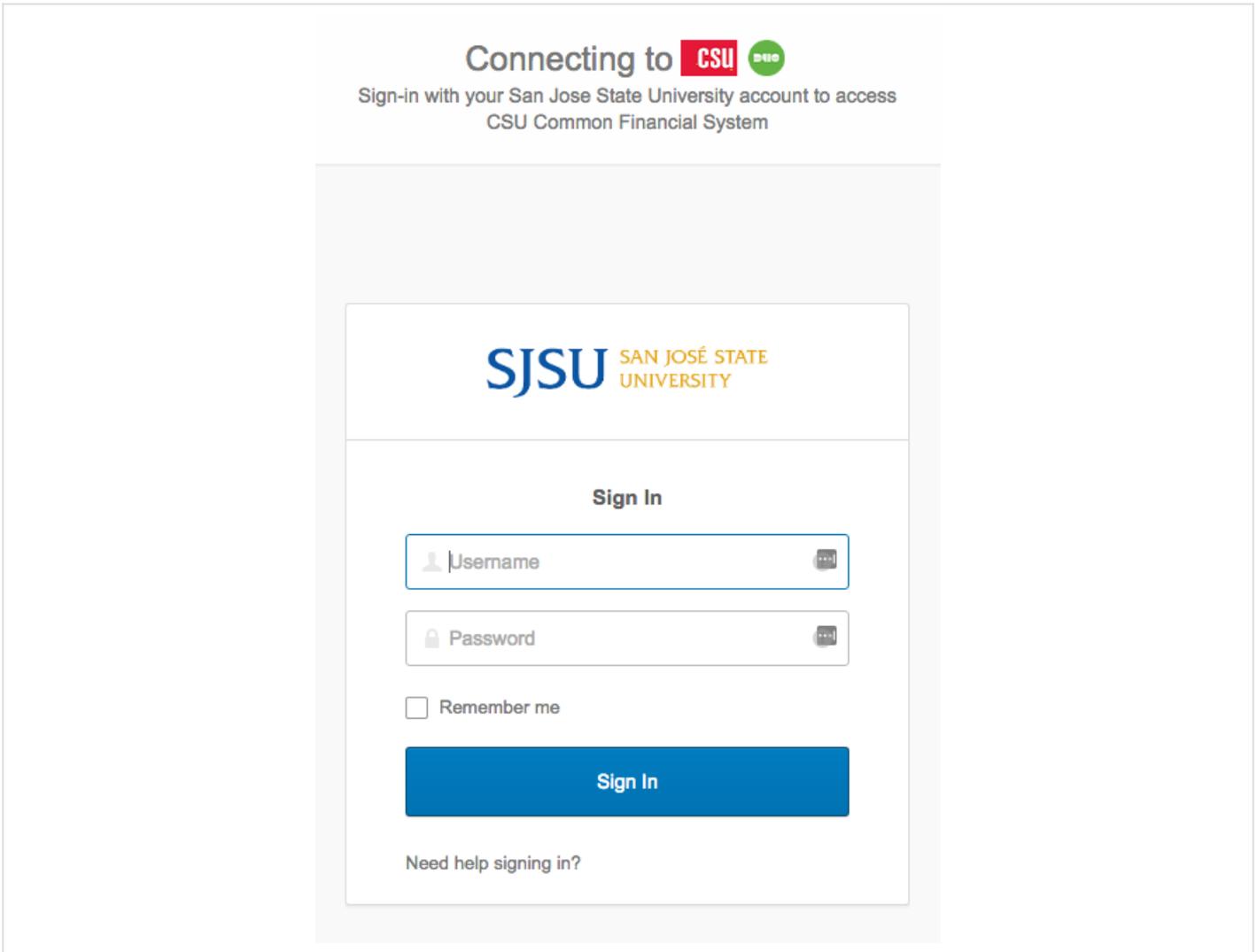
This page assumes you have **previously set up** Duo 2-Factor Authentication with your **smartphone** or a **key fob**. If you have not, please see our [Duo Set Up Guide](#).

First, sign in to SJSU Normally:

- Navigate to the [SJSUOne](#) page, or any other page where you use your SJSU login credentials (eg. SJSU Email):



- **Sign In** with your SJSU ID Number or SJSU Email Address and Password:
 - Note: If you are already logged in, you may want to use your browser's incognito/private mode so that you do not have to log out and back in again.



Your browser will now bring up the Duo 2-Factor Authentication page, the method you use to sign in with Duo 2-FA will vary based on which option you select and whether you are using a smartphone or a key fob.

These methods are outlined below.

Sign In with a Push Notification:

- To sign in with 2-factor Authentication from your computer or other device you are signing in with, click **Send Me a Push:**



Duo Security



≡ Settings

Send Me a Push

Enter a Passcode

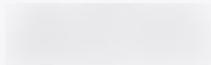
Sign Out

- Press **Approve** on your phone:

Login Request



San José State University
Okta



February 1, 2019, 4:29 PM



APPROVE



DENY

Sign In with a Passcode:

- Alternatively, click **Enter Passcode:**
 - Entering a passcode may be helpful in situations where the push notification won't get through, for instance when your computer has a connection to the internet but you have no data service (cell or WiFi) on your phone.



Duo Security



≡ Settings

Send Me a Push

Enter a Passcode

Sign Out

- Enter the **passcode** from Duo on your phone into the field on the device you are signing in with:



DUO-PROTECTED

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ABOUT PASSCODES

SJSU SAN JOSÉ STATE
UNIVERSITY



Duo Security



Settings

ex. 867539

Log In

Enter a passcode from Duo Mobile.

Dismiss

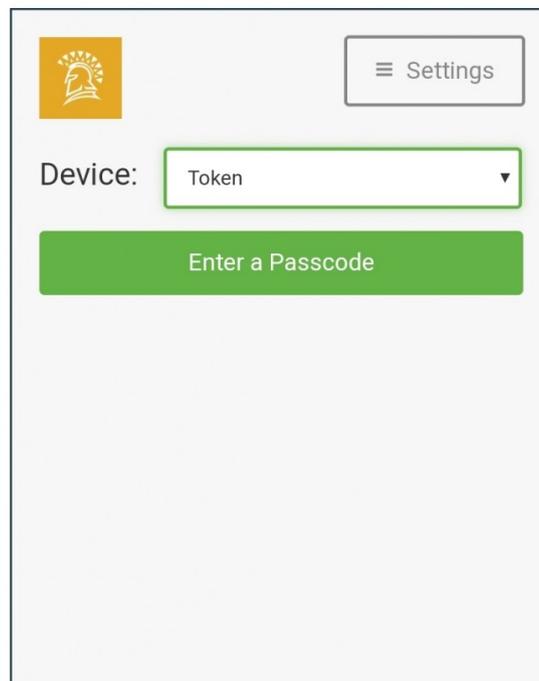
Sign Out

Sign in with a Key Fob Passcode:

- On the Duo **Sign in** page, where it says **Device**, make sure the device selected is **Token**:



Duo Security

A screenshot of the Duo Security sign-in interface. At the top left is the SJSU logo. At the top right is a "Settings" button with a hamburger menu icon. Below the logo is the label "Device:" followed by a dropdown menu showing "Token". Below the dropdown is a large green button with the text "Enter a Passcode".

 Settings

Device:

Enter a Passcode

- Press **Enter a Passcode**, and press the single **Button** on your **Duo Key Fob**:



Duo Security

The screenshot shows the Duo Security mobile application interface. At the top left is the SJSU logo. At the top right is a "Settings" button with a hamburger menu icon. Below the logo is the label "Device:" followed by a dropdown menu currently set to "Token". A prominent green button with a red border and the text "Enter a Passcode" is highlighted. The background is a light gray.



- Enter your **One Time Password** from the Key Fob into the passcode field and press **Log In**:
 - You have about 15 seconds to enter the passcode.



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Duo Security

Settings

Device:

Log In

Enter a passcode from a hardware token.

Dismiss

Revision #13

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