

# Adobe

Information about Adobe Acrobat, the Adobe Creative Cloud package, and PDFs

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# Adobe Creative Cloud Information & Installation

The Adobe Creative Cloud (CC) Package provides many creative editing tools for Windows and OS X including **Acrobat, Illustrator, Photoshop, Dreamweaver, Premiere, and more**. Adobe CC is available to SJSU and CSUMB faculty, staff, and students at no-cost for the entire duration of their affiliation with either institution.

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## System Requirements

Installation of Adobe CC requires 50 GB of free space on the hard drive (HD). Please make sure that your computer system meets the requirements and has sufficient HD space before beginning the installation. System requirements for Mac OSX and Windows may be found [here](#).

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## Adobe CC Access & Installation Procedure

### SJSU Faculty, Staff, and Students

**NOTE:** Follow this procedure to access Adobe Creative Cloud on **both** personal and state/foundation owned computers. You will be able to install Adobe CC on as many computers as you like and actively use Adobe Apps on two computers at a time.

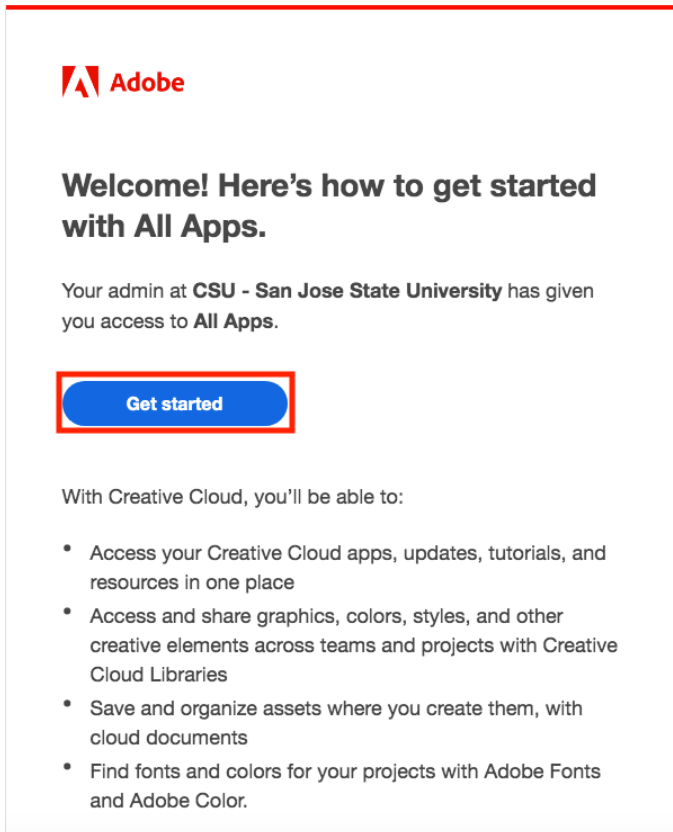
1. Fill out the **Adobe Access Form** using your **SJSUOne ID** and **password**
  1. [Student Adobe Access Form](#)
  2. [Faculty/Staff Adobe Access Form](#)
2. If you are eligible, click **Register**

You are eligible to to receive an Adobe license. Please click the Register button to submit your request.

Register

3. You will receive an email from Adobe to your **SJSU** gmail account within a few hours of submitting the form.

4. Open the email and click **Get Started**



5. Sign into SJSU's single sign on portal by entering your **SJSU ID** and **password** and verify using DUO
6. You will be redirected to Adobe's homepage where you will see the option to install Adobe CC
7. For detailed instructions on how to install Adobe CC and Adobe Apps reference this [Installation and Resource Guide](#)

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## CSUMB Faculty, Staff, and Students

**NOTE:** Follow this procedure to access Adobe Creative Cloud on **both** personal and state/foundation owned computers. You will be able to install Adobe CC on as many computers as you like and actively use Adobe Apps on two computers at a time.

1. Navigate to [adobe.com](https://adobe.com)
2. Click **Sign In** in the upper right corner and enter your CSUMB email address

### 3. Click **Continue**

## Sign in

New user? [Create an account](#)

Email address  
ayarbrough@csumb.edu



4. You will be redirected to CSUMB's single sign on, enter your **username** and **password**
5. You will again be redirected back to Adobe's website, and you now have access to Adobe CC
  1. Here you can install the Adobe CC app onto your computer and use it to install the programs you want from the Adobe CC App

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## Troubleshooting

### Adobe CC displays "You don't have access to manage apps" error when installing apps

1. Sign out of the Creative Cloud Desktop app and close it
2. Open File Explorer (windows) or Finder (mac) and navigate to the ServiceConfig.xml file:
  - **Windows:** C:\Program Files (x86)\Common Files\Adobe\OOBE\Configs\ServiceConfig.xml
  - **MacOS:** Macintosh HD/Library/Application Support/Adobe/OOBE/Configs/ServiceConfig.xml
3. Copy ServiceConfig.xml to your desktop
4. Open the copy of the ServiceConfig.xml file with Notepad (windows) or TextEdit (mac)
5. Change the following line from
  - `<panel><name>AppsPanel</name><visible>false</visible></panel>`
  - to
  - `<panel><name>AppsPanel</name><visible>true</visible></panel>`
6. Save the copy of the ServiceConfig.xml file to your desktop
7. Rename the original ServiceConfig.xml file in the Configs folder to ServiceConfig-old.xml
8. Copy and paste the altered ServiceConfig.xml file from your desktop into the Configs folder
9. Restart your computer
10. You should now no longer receive the error message when installing new apps

Additionally, here are some video walkthroughs of the procedure described above:

- Windows: <https://www.youtube.com/watch?v=FyphY4QJk44>

- MacOS: <https://www.youtube.com/watch?v=jr2jIngK4wU>

# Save a Document or Image as an Adobe PDF

## Images

### **Windows**

1. Open the image you want to convert to a PDF
2. Right click on the image and select "Convert to Adobe PDF"
3. Save the new PDF to the location of your choice

### **Mac**

1. Open the image you want to convert to a PDF
2. Click File > Export as PDF
3. Save the PDF to the location of your choice

## Word/Excel/PowerPoint Documents

### **Windows and Mac**

1. Open the word document you want to convert to a PDF
2. Click File > Save As
3. Select the location where you want to save the PDF
4. Select "PDF" as the file type from the drop down
5. Save the document

# Convert a document to a fillable PDF form using Adobe Acrobat

## **This procedure has been verified on Adobe Acrobat 8 Professional:**

(The procedure outlined should work with Acrobat v7, v8 and v9)

1. Save the document as a PDF.  
(Instructions for creating a PDF are located here: [Save a Document or Image as PDF](#))
2. Open the document in Adobe Acrobat (Adobe Reader cannot edit PDFs).
3. Navigate to the **Forms menu**.
4. Select **Run Form Field Recognition** and allow the conversion to complete.
5. Save the document as a PDF. (Choose a different file name to avoid overwriting your original document)
6. Be sure to verify that all desired fields are fillable prior to distribution.  
*HINT: Use the "Highlight Fields" button or menu option to show which fields were automatically created.*
7. If more fields need to be created, use the "Forms" toolbar. Open the Forms toolbar from:  
View > Toolbars or Tools > Forms > Show Forms Toolbar.

Once the fillable form has been created, users can fill the form using any standard PDF viewing application.

## **For Adobe Acrobat Pro DC:**

1. Save the document as a PDF.  
(Instructions for creating a PDF are located here: [Save a Document or Image as PDF](#))
2. Open the document in Adobe Acrobat (Adobe Reader cannot edit PDFs).
3. Within Acrobat, click on the Tools tab and select Prepare Form.
4. Select a file or scan a document. Acrobat analyzes your document and adds form fields automatically.
5. Add new form fields from the top toolbar, and adjust the layout using tools in the right pane.
6. Save your fillable PDF form and share it with others, or click Distribute to collect responses automatically.

More information about creating fillable PDFs is available on Adobe's website:

<https://acrobat.adobe.com/us/en/acrobat ... eator.html>



Also see our [DocuSign FAQ](#) to learn how to convert PDFs into fillable PDFs online.



# How to Fill PDFs

## Electronically Using Adobe Reader

When having to fill out a PDF form, some forms can be filled electronically. If your PDF form is fillable, here's how you fill it out and print the completed form. For more information, see [Adobe's Support Page](#) on completing electronic forms.

1. Make sure you have [Adobe Reader](#) installed on your computer.
  - Faculty or staff members with a valid SJSUOne ID can use [DocuSign](#) to have recipients fill out and sign documents online. Refer to our [DocuSign FAQs](#) for more information.
  - Download the fillable form onto your computer and open the file in Adobe Reader.
  - To make form fields easier to identify, click the **Highlight Existing Fields**  button on the document message bar, if necessary.
  - Select the **Hand Tool**. 
  - Select the fillable **highlighted** field on your form. An I-beam will appear for you to type in the text or arrow to select or check boxes.
  - Fill in the necessary information for each field.

Example:

### STATUS (check one):

Student	<input checked="" type="checkbox"/>	Staff – SJSU Research Foundation	<input type="checkbox"/>	Research Affiliate	<input type="checkbox"/>
Faculty	<input type="checkbox"/>	Staff – Tower Foundation	<input type="checkbox"/>	MLML Adjunct Faculty	<input type="checkbox"/>
Staff - SJSU	<input type="checkbox"/>	Research Faculty/Consortium Faculty	<input type="checkbox"/>	*Volunteer/Visiting Researcher	<input type="checkbox"/>

*\*incl interns, non-MLML colleagues, see instructions\**

### CONTACT INFORMATION:

NAME	John Smith		
ADDRESS	8272 Moss Landing Rd, Moss Landing, CA 95039		
PHONE	(landline) (831) 771-4400 (mobile)		
EMAIL	smith@webprovider.com		

- Once you have finished filling the form, **Save** your form by printing as a PDF in order to email or print.
  - **Windows:**
    - Select **File > Print**.

- Choose **Adobe PDF** as the printer in the Print dialog box.
- Click **Print**. Type a name for your file, and click **Save**.
- **MacOS:**
  - Select **File > Save As**.
  - Select a location to save, type a name for your file, and click **Save**.
  - To flatten your form so that it cannot be edited, open the file in the MacOS **Preview** application.
  - Select **File > Export As PDF...**
  - Select a location to save, type a name for your file, and click **Save**.

# Adobe Acrobat

Adobe Acrobat is an application that allows you to connect with your documents, access essential PDF and e-signature tools, and make collaboration on PDF reviews easy from any device.

Here is a list of uses for the Adobe Acrobat DC app:

- **Create protected PDFs**
  - Prevent others from copying or editing sensitive information
- **Edit PDF text and images**
  - Fix a typo or swap an image in a PDF from your computer, iPad, or Android tablet
- **Convert creative files and images to PDF**
  - Turn Adobe Photoshop, Illustrator, or InDesign files into PDFs
- **Simplify and speed up PDF reviews**
  - Collect group feedback in one PDF file online with no reviewer login required. Let reviewers see each other's feedback and clear up any confusion with @-mentions
- **Export PDFs to Office**
  - Convert PDFs to Word, Excel, or Powerpoint and keep the formatting

## Getting started with Acrobat as an MLML student

Firstly, please visit our [Adobe Creative Cloud Information and Installation page](#) to get information on how to access and download Adobe applications for free through your student account

Second, to find out how to use the Acrobat DC app to design and edit your documents, take a look at the following tutorials from [Adobe's website](#):

- [Getting started with Acrobat DC](#)
  - Use this webpage to learn the basics of Acrobat, including how to create a new PDF file, edit and comment on your PDF file, and add a password to protect your file from unwanted visitors

- [How to create PDFs from text and image files](#)
- [How to customize your Acrobat toolbar](#)
- [How to combine files into one PDF](#)
- [How to create PDFs from Microsoft Office](#)
- [How to add annotations and sticky notes to your PDF](#)
- [How to extract pages from a PDF](#)
- [How to split a PDF file](#)
- [How to turn paper documents into searchable PDFs](#)