

# CSU Learn Troubleshooting

If you try to login to CSU Learn by choosing your CSU campus as **Moss Landing**, the login will fail, as we do not administer CSU Learn ourselves.

csulearn-moss.PNG

If you are affiliated with SJSU, choose **San Jose**, and login with your SJSUOne credentials.

csulearn-sanjose.PNG

Similarly, if you are affiliated with CSUMB, choose **Monterey Bay**, and login with your OtterID credentials.

csulearn-mbay.PNG

If you are affiliated with another consortium campus, choose the option corresponding to your **home institution**.

If you've tried to login already, and can't get back to this login page, you will need to either use incognito/private mode in your browser, clear your cache, or use a different web browser to get to the "Campus Login" screen again since the page remembers your initial response for a week or so.

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