

# Reset User Account Password

*This is an informational page that will give you directions on how to reset the password for your MLML user account.*

## What is a user account?

There are two different types of user accounts for MLML students/associates: an SJSU Google account and a MLML LDAP account.

The Google account would typically be your first name followed by a period then your last name and then @sjsu.edu (example: Jane Smith -> [jane.smith@sjsu.edu](mailto:jane.smith@sjsu.edu))

Your LDAP username would just be the first initial of your first name followed by your last name (example: Jane Smith -> [jsmith](#)) and is used to access MLML related services.

**This page is only for resetting the LDAP user password.**

**If you forgot your SJSU Google account password and need to reset it, [click here](#).**

**If you know your Google account password and want to change it, please follow the instructions on [this page](#).**

## How to reset a MLML user account password:

Below are the steps for resetting your password:

1. Go to <https://changepass.mlml.sjsu.edu>
2. Input your MLML user account name and your SJSU gmail in the spaces provided and click "send"

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3. Check your SJSU gmail inbox, there should be a new message from "MLML Password Reset <[itech@mlml.calstate.edu](mailto:itech@mlml.calstate.edu)>" with the subject "Reset your password"
1. Click the link provided in this email and enter your new desired password

2. Please Note: Be aware of the password constraints of minimum characters, etc., these will be displayed on the password reset page
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Revision #8

Created 10 June 2021 20:19:53

Updated 10 August 2022 23:08:39