

SJSU Services Introduction

State and Research Foundation employees are assigned a 9-digit SJSU ID that can be used to access a variety of optional and required services. It's important to setup your account once you receive your 9-digit SJSU ID because you are required to check your @sjsu.edu email address periodically.

Unless otherwise specified, you need to use your **9-digit SJSU ID** to login to the following services.

SJSU ID and Password Info:

Use the links below if you need to look up your SJSU ID or reset your password. Check out the [Password Help](#) page and the [SJSU ID and Password FAQ](#) if you need further assistance.

- **Retrieve your SJSU ID**
- **Set or reset your SJSU password**
 - *NOTE: Your password will expire when it is 180 days old. If you suddenly cannot login, the first thing you should try is resetting your password.*

SJSU Services:

- **SJSU Gmail Required** (firstname.lastname@sjsu.edu)
- **Spartan Store** - Significantly reduced software prices for staff and faculty.
 - [How to register for/purchase software from the Spartan Store](#)
- **Adobe Software** - Free for state employees.
- **Skillport** - **Free(!!!)** online courses in a variety of subjects, including IT certifications.
- **iSupport** (SJSU's Help Desk)
 - Login with your SJSU email address (firstname.lastname@sjsu.edu) as your username and the password you use with your 9-digit SJSU ID.

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