

# Solve network connectivity issues on computers running macOS

If you are experiencing difficulty connecting to wifi at MLML on a Mac (authentication problems, wifi hanging but never connecting, etc.) try following the steps on this page to simplify your network settings and connect to eduroam.

## Make sure Location is set to "Automatic":

- Open **System Preferences** and go to the section named **Network.network pane.png**
- At the top, click the **Location:** drop down and select **Automatic** if it is not already selected.  
image-1630099271538.png
- You may need to re-enter passwords for wifi networks.
- Leave Location set to automatic, do not change it. This is a feature left over from old versions of OS X, where the operating system was not as good at automatically selecting the correct network.

## Delete extra wifi networks:

- In **System Preferences > Network**, click **Advanced** to be taken to a list of wi-fi networks that you have previously connected to.  
image-1630099542778.png
- If any of these networks are in the list, delete them by clicking the "-" button below the list
  - moss
  - moss-guest
  - SJSU\_Premier
- Delete extra networks until the only MLML network remaining is **eduroam**.
- Click **OK**, then **Apply**.