

Using Firefox on MLML Networks

If you're trying to use the Mozilla Firefox web browser (or a web browser based on Firefox), you may experience delays in connecting to MLML intranet sites, or be unable to access them at all. This is because, by default, Firefox uses a feature called DNS-over-HTTPS to increase user privacy. However, this means that the MLML network cannot see and redirect your browser queries when you try to access an intranet site.

To disable this feature, navigate to Firefox settings, and scroll to the bottom of the "General" page. Under the "Network Settings" section, click "Settings".

image-1624565522559.png

Scroll to the bottom of the Connection Settings window and **uncheck** the box labeled "Enable DNS over HTTPS". DNS over HTTPS should be **disabled**, as shown in the screenshot below:

image-1624565812971.png

If you are still having trouble connecting to MLML sites in Firefox, [submit a Help Desk ticket](#) for assistance.

Revision #3

Created 24 June 2021 19:04:08

Updated 5 July 2023 19:17:05