

# General Information

An introduction to WordPress and the resources available to help you build your website.

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# WordPress Website Support Guidelines

The purpose of this page is to guide you through the process of getting help with your WordPress website.

1. Check out the [WordPress FAQ's](#)
2. Use resources from our [Getting Started with WordPress page](#)
3. Learn [how to become a WordPress Admin](#)
4. Browse our [WordPress Resource Website](#)
5. Put in a [Help Desk ticket](#)
  - If you did not find an answer using the available resources then put in an Help Desk ticket.
    - Include in the ticket, a description of what you are trying to do and where in wordpress you are trying to do this. Also be sure to include the **URL** of the specific wordpress page on which you are working.

# WordPress Tutorial & Support Information

To access WordPress tutorials and resources, visit our [Getting Started with WordPress page](#) on the WordPress Resources website.

# WordPress FAQs

For WordPress FAQs, please visit the [WordPress FAQs page](#) on the WordPress Resources website.

# WordPress User Roles and Permissions

For more information, please visit out [Wordpress User Roles and Permissions page](#) on the IT Services website.

# WordPress Third-Party Plugin Documentation

For more information about Third-Party plugins, please visit our [Third-party plugin documentation page](#) on the WordPress resources website.